

Here is your Dubai City Pass

Discover now Dubai, the city of superlatives and the oriental world of 1001 Nights. Look forward to free admission to the top sights, exciting tours as well as helpful information.

You can print out your documents or use them conveniently on your Smartphone. The Dubai City Pass is your practical companion for an unforgettable sightseeing trip with which all your visits are organized. You save valuable time and money and can enjoy your stay relaxed. We wish you a pleasant stay in the desert city of Dubai!

Important: Please read the terms of use on the following pages for your optimal use.

Infos & helpful tips

Your Dubai City Pass consists of these components:

- Dubai City Pass Ticket for your Big Bus Sightseeing Package, Desert Safari and other offers
- Your personal ticket for Burj Khalifa - At the Top (Level 124)

Big Bus Sightseeing Ticket:

Your Dubai City Pass includes the Hop-On-Hop-Off Bus ticket for the duration of booked days and enables you to do any number of trips on three different routes as well as visiting the local attractions. Please exchange your ticket with the Big Bus staff. Information on the exchange point for your bus ticket which includes further entrance fees for attractions can be found in the attachment. A current timetable can be found here: www.turbopass.com/upload/Dubai-Brochure-Map.pdf

Desert Safari:

If you would like to experience the desert safari, please contact your partner by yourself before 10am. Please note that the tour may have an unusual cultural standard. Some peculiarities of the Arabic manners and transport conditions require some patience and humor. Please understand that all participants have to be brought back during the transfer and therefore there can occur waiting times and stopovers. You will find the registration form in the ticket attachment.

Opening Hours:

Important note: During Ramadan (24.04 - 24.05.2020, 13.04 – 13.05.2021) there may be different or missing opening times. Please take this into account.

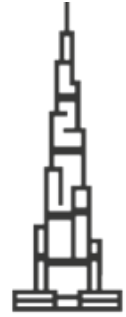


At the Top - Burj Khalifa:

Please check the data provided (Name, Visiting time, number of visitors) on your voucher „AT THE TOP - Burj Khalifa“. Show the voucher 15 minutes before your reserved time window printed or on your Smartphone at the AT-THE-TOP ticket counter „Will Call“ in order to activate your ticket to get access to level 124. Please bring a valid photo ID with you. For address and directions please refer to the ticket attachment. The entrance is above the basement of the Dubai Mall.

Culture in Dubai:

Since Dubai is a very touristic city, the traditional dress code plays a subordinate role. If you still want to adapt to the Arab culture, you should cover yourself with non-transparent fabrics from your shoulders to at least your knees. However, it should be noted that the climate in Dubai is dry all year round, especially in the summer months very hot with temperatures over 40 degrees and there is high humidity.



Have a nice trip!



Dubai City Pass Ticket

Scan here
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loaded.
Ticket code:
ZAIAZRMZ

1 Erwachsener / Adult
Gültig / Valid: 1 Tag / day
Kaufdatum / order date:

Dieser Ticket-Abschnitt berechtigt zur kostenfreien Teilnahme an:
This ticket section entitles the holder to participate in:

4x4 Wüstensafari inklusive BBQ-Dinner & arabischem Entertainment live
4x4 Desert Safari with BBQ Dinner & Live Arabic Entertainment

Reservierung erforderlich – bitte beachten Sie die Nutzungshinweise im Ticketanhang!
Reservation required – please pay attention to the usage information in the attachment!



1 Erwachsener / Adult
Bestellnummer / Booking Reference: 300332
Gültig / Valid: 1 Tag / day
Ticket Type: Classic

Dieser Ticket-Abschnitt berechtigt zur Abholung Ihres Dubai City Pass Big Bus Tickets für alle Gültigkeitstage.
This ticket section entitles the holder to collect the Dubai City Pass Big Bus ticket for all valid days.

Zur Einlösung beachten Sie bitte die Nutzungshinweise im Ticketanhang!
For redemption please pay attention to the usage information in the attachment!

Attraction

Information

Terms and Conditions

Burj Khalifa

Visit the currently highest building in the world and enjoy a breathtaking and unique 360° view of Dubai, the surrounding desert and the sea.

Opening hours:
Open around the clock.
Address: Burj Khalifa Tower, Level 124
1 Mohammed Bin Rashid Boulevard
Access via the Dubai Mall (area LG, Lower Ground Floor)
Metro: Dubai Metro (Red Line) to Burj Khalifa / Dubai Mall
Bus: to the Dubai Mall stop

Free admission.

Please check your reserved time slot on your AT THE TOP Burj Khalifa ticket.
Please present your AT THE TOP Burj Khalifa ticket 15 minutes before the time slot reserved as hardcopy or on your smartphone together with a valid ID to the staff at the At-the-Top ticket counter "Will Call" to collect your tickets!

Desert Safari Tour with dune off-road driving ("Dune Bashing") exclusively to the original Red Dunes and Desert Camp

The tour includes dune driving in an Off Road Landcruiser ("Dune Bashing") with experienced and licensed drivers in the high Red Dunes. Only this provider offers this adventure. Also included is a stay at the desert camp with free water, coffee, tea, and food, a small henna tattoo, photo shooting with camel and the entertainment show, with e.g. belly dance and fire show.
For an extra charge you can also go camel riding, quad biking, buy souvenirs and have your photos taken at the desert camp.

Participation is possible again beginning with July 29, 2020

Meeting point:
You will be picked up from your hotel (anywhere within Dubai or Sharjah).
Pick-up between: 2.30pm / 3pm
Return between: 9 / 9.30 pm

Free admission.

Duration approx. 6 hours with pick-up and return.
Please reserve your spot directly with the provider. Bookings on the same day are possible until 10 a.m. at the latest. When making your reservation, please mention your ticket code and the keyword: Turbopass.
Please make your reservation via:
booking@happydesertsafari.com or
info@happydesertsafari.com: Phone/Whatsapp: 00971-55-2301416 / 00971-56-5041345
The tour may deviate from your usual cultural standard. Some peculiarities of the Arab style require some patience and humour. Please understand that all participants have to be brought back during the transfer and therefore there are waiting times and stopovers. However, if desired, an earlier return transport to the hotel can be booked for an additional charge of AED 200.
If you have any questions or queries please contact the provider Happy Desert Safari directly.

Hop-on-Hop-off bus tour: Dubai

Discover the popular metropolis comfortably and easily in a panorama bus and explore the famous sights Dubai has to offer.

Opening hours:
Mon.-Sun.: 8.50am – 6 / 7pm
You can get on and off the bus at any Big Bus Dubai stop. You will receive a detailed plan of the various stops of the Dubai Hop on off Bus with your documents.
Duration: depending on route 1.5 - 2.5 hours (without entry and exit)
The most important Big Bus exchange points at a glance:
Dubai Mall (main entrance),
Mall of the Emirates (entrance Gate 4),
Atlantis Resort & Hotel (entrance Waterpark),
Dubai Marina Mall (main entrance),
Wafi Mall (main entrance),
Deira City Centre (Tourist Shuttle Service Area),
Burjuman Mall (main entrance),
Souq Madinat Jumeirah (main entrance)

Free admission.

Show your Dubai City Pass Ticket printed out or on your mobile phone to an employee at any Big Bus Dubai information to receive your Big Bus Ticket. By presenting your Big Bus Ticket, you can participate in all Big Bus Hop-on Hop-off Tours within the chosen period of use.
Tip: Download the practical and free Big Bus Dubai App onto your mobile phone! Some of the audio guides are not up to date. We recommend to take the red line where a tour guide is joining and giving out many information.

Note: 7 Days Dubai City Pass: You will get a Big Bus ticket for 5 days, valid for 7 days. This will be noted by the staff.

Dubai Museum

Located in Al Fahidi Fort, the city's oldest building, the Dubai Museum houses life-size exhibits, charts and artifacts from Asia & Africa that bring you closer to the city of Dubai and its history.
Explore historic Arab houses, typical 50s markets and an exhibition of historic houses.

Opening hours:
Saturday-Thu: 8.30am – 8.30pm
Friday: 2.30pm – 8.30pm
Address: Al Fahidi St., Bur Dubai
Dubai
(opposite to Central Mosque Dubai)
Metro/Bus:
Red Line (Red Line)
Stop 5: Dubai Museum

Free admission.

Show your Big Bus ticket at the entrance.
Closed: Friday

Bus Tour: A Magical Night Tour Journey

Admire the brightly lit sights and enjoy great music and light shows on the nightly tour in one of the sightseeing double-deckers.

Opening hours:
Monday-Sunday: Dubai Mall
Departure 7.45 pm Mall of the Emirates
Departure 7.45 pm Souk Madinat Jumeirah

The tour is included in the Dubai City Pass.

Show your Big Bus ticket at the meeting point.
A pre-booking is not necessary!

Departure 8.00 pm
 No tours: on 31st december
 Duration: about 2,5 hours
 Address: Financial Center Road, Dubai
 First entry: Entrance Dubai Mall / Big Bus Stand
 Metro: Red Line - Stop 1: The Dubai Mall

Boat Trip: Arabian Dhow Cruise

During the trip with the authentic Dhau boat you get a breathtaking panoramic view of Dubai and the Dubai Creek. Admire traditional souqs and the historic seaport.

Participation is possible again beginning with July 29, 2020

Opening hours:
 Mon.-Sun.: 10.30am -5.30pm
 Departure hourly
 The boat trip takes about 1 hour.
 Address: Baniyas Road
 Dubai
 Meeting point: Deira Old Souq Station (ferry terminal)
 Big Bus: Red Line - Stop 6: Spice & Gold Souq (spice market)

The tour is included in the Dubai City Pass.

Show your Big Bus ticket at the meeting point.
 A pre-booking is not necessary!

Walking Tour: Downtown Discovery Walk

Explore the vibrant city centre of Dubai during the guided tour.

The tour will take you through the unique and magnificent Dubai Mall as well as to a hidden souk.

You will also pass important sights like the Burj Khalifa and admire the fascinating Dubai Fountain.

Opening hours:
 All year round:
 Mon.-Sun.: 6pm
 Duration: approx. 1 hour
 Address: Financial Center Road
 Dubai
 Meeting point entrance Dubai Mall / Big Bus Stand
 Metro: Red Line - Stop 1: The Dubai Mall

The tour is included in the Dubai City Pass.

Show your Big Bus ticket at the meeting point.
 Available all year round
 A pre-booking is not necessary!
 Languages: English tour guide

Dubai - Abu Dhabi Shuttle Bus

Take a trip to the capital of the United Arab Emirates.

Visit the world's largest mosque "Sheikh Zayed Mosque" or the Marina Mall, which offers an impressive viewing platform.

Don't miss your visit to Abu Dhabi!

Departure times:
 Daily except Friday: 8am
 Return journey: approx. 6pm
 Address: Al Barsha Road / Sheikh Zayed Road
 Dubai
 Meeting point: Mall of the Emirates / Big Bus Stand
 Metro: Blue Line - stop 17: Mall of the Emirates
 Green Line - stop 16: Mall of the Emirates

The tour is included in the Dubai City Pass.

Show your Big Bus ticket at the meeting point.
 Please note that this is an excursion. Big Bus service within Abu Dhabi is not included. A reservation is necessary!
 Reservations must be made at least 24 hours before the start of the tour either at one of the Big Bus information kiosks or by telephone at 00971 (0)43891600.
 Duration: about 10 hours Small piece of luggage / passenger allowed

Boat Trip: Capital Corniche Cruise (Abu Dhabi)

Temporarily not in operation!
 Date 02/ 2020

The tour is included in the Dubai City Pass.

Show your Big Bus ticket at the meeting point.
 A pre-booking is not necessary!
 Duration: approx. 1 hour.

Boat Trip: Yacht Cruise Yas Island (Abu Dhabi)

Experience a boat tour with the luxury yacht Yas Marina Circuit and enjoy a panoramic view of Abu Dhabi.

Timetable Tours: *temporarily not operating*
 Date: 02/2020

The tour is included in the Dubai City Pass.

Show your Big Bus ticket at the meeting point.
 A pre-booking is not necessary.
 Duration: about 1 hour

New: Museum of Illusions

The unique, never before seen illusions of this museum confuse your senses in the most exciting and funny way.

Opening hours:
 Sunday-Wednesday:
 10 am-10 pm
 Thursday-Saturday:
 10 am-12 pm

Address:
 Al Seef by Meraas
 Shop NO: P3-17-1
 Dubai

Free admission.

Please show your QR-code from the Dubai City Pass to the staff.

Your City Pass for your next city break

Save time and money and book your sightseeing package.

Book the individual City Passes for your trip to Athens, Barcelona, Berlin, Dubai, Florence, Hamburg, London, Mallorca, Munich, New York, Paris, Rome or Venice.

5% discount on your next booking

on www.turbopass.com. Please contact our customer support at contact@turbopass.com and ask for your individual discount code. Please state the order number of your last booking.



INFORMATION COVID19

CHANGES IN TIMETABLE AND ENTRANCE
RESTRICTIONS POSSIBLE

UP UNTIL SUMMER 2021 UNFORSEEN
CHANGES IN OUR OFFERS MAY OCCUR. WE
THANK YOU FOR YOUR UNDERSTANDING.

All mentioned opening hours and terms of use were carefully researched, but are subject to change, errors may occur. Please check the website of the providers. We thank you for your understanding.